

**GOVERNMENT OF KARNATAKA  
DEPARTMENT OF TOURISM**

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www.karnatakaturism.org Email ID: [director@karnatakaturism.org](mailto:director@karnatakaturism.org).  
Ph no.+91 80- 22352525 /22352424,

No: DTR/ADM-1/18/2019-20

DATE: 21-03-2020

**OFFICE MEMORANDUM**

**Sub:-** Karnataka Tourism Help Desk in State capital and Districts.

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In view of the situation arising out of COVID-19 and to ease the difficulties faced by the tourists, It has been decided to setup tourist Help Desk in the State capital – Bengaluru and all the district headquarters. Tourists staying in different destinations across the state can call the dedicated telephone number to contact specially assigned officials for any assistance they require.

The central help desk at the directorate of tourism can be accessed by calling Mr. Naveen Kumar Raju, Joint commissioner Mob: 8884529810 and Karnataka Tourism Society office bearers Mr.Mahalingaiah, Mob: 9845118222, Mr. Ravi, Mob:9901909419, Mr. H T Rathnakr, Mob: 7026230055, Mr. Udaya Kumar, AGM, Karnataka State Tourism Development Corporation, Mob. 8970650115 and Mr.Yuvaraj, DGM, Jungle lodges and resorts, Mob. 9449599766.

The following are the officials assigned for the service in districts and their Contact numbers.

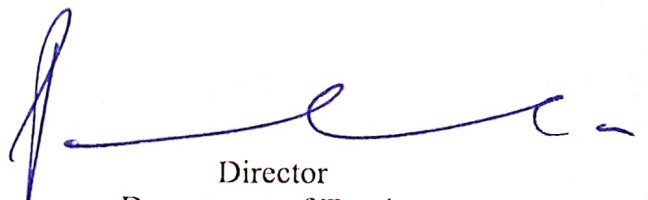
**DISTRICT LEVEL HELP DESK OFFICERS CONTACT DETAILS**

SL No.	DISTRICT	NAME SHRI/SMT	STD CODE.	CONTACT	
				OFF.PH	MOB
1	BENGALURU(U)	Shankarappa	080	2222441	9480940555
2	BENGALURU@	Mangalagowri .V.Bhatt	080	22224415	9449804270
3	BAGALKOTE	Mothilal .K.Lamani	08354	235709	9880404150
4	BIDAR	Baby Moghera(AD)	08482	225262	9481060207
5	BALLARY	Dr.S.Tippeswami	08392	228537	9448565241
6	BELAGAVI	Subhash uppar	0831	2470879	9448875111
7	CHITRADURGA	Dr.S.Tippeswami	08194	234466	9448565241
8	CHIKMAGALURU	T.V.L.N.Raju	08262	228493	7996668382
9	CHAMARAJANAGAR	H.P.Janardhan	08226	226512	9611921927
10	CHIKKBALLAPUR	U Jithendra	08156	277041	9743531655
11	DAKSHINA KANNADA	Dr.UdayaShetty	0824	2453926	9480044615
12	DHARWAD	Rehamath Bi Nadaf	0836	2744522	7006028300
13	DHAVANAGERE	Dr.S.Tippeswami	08192	230123	9448565241
14	GADAG	Dr.Basavaraj Ballari	08372	228537	9615629999
15	HASSAN	Shivalingappa Kumbar	08172	268862	9886688876
16	HAVERI	Mallikarjuna Mathad	08375	249024	9886635499
17	KALABURGI	Rafiqsab Ladji	08472	277848	9844396111
18	KODAGU	Raghavendra	08272	228580	9448004466

19	KOPPAL	Mothilal .K.Lamani	08539	221235	9880404150
20	KOLAR	Sowmya.M	08152	227914	9449182656
21	MYSURU	H.P.Janardhan	0821	2422096	9611921927
22	MANDYA	M.N.Harish	08232	238377	9164653511
23	RAICHURU	Prabhulinga Thalakeri	-	-	9740477810
24	RAMANAGARA	B.V.Vinay kumar	080	2721004	9880947712
25	SHIVAMOGA	Ramakrishana	08182	251444	9448238921
26	TUMAKURU	Somshekar Byurappa	0816	2251349	9480201994
27	UTTAR KANNADA	Purushottam	08382	221172	9483886886
28	UDUPI	Chandrashekhar Naik	0820	2574868	8277932501
29	VIJAYAPURA	Mallikarjuana Bhajantri	08352	250359	9880248139
30	YADAGIRI	Rajanikanth	08473	252551	7353239011

**Instructions:**

1. All the state / District nodal officers / Helpline officers shall strictly work under the guidance of District Deputy Commissioner and District Magistrate and shall always without fail follow the advisories, guidelines issued by the central and state Government from time to time in this regard. The instructions, advisories & guidelines issued are all available in the website of the Karnataka State Health & Family Welfare department and the same need to be communicated to all the tourism stakeholders & tourists.
2. The details of foreign tourists, who seeks assistance should first be reported to the Deputy Commissioner / District Magistrate office and on the advice of the respective Deputy Commissioner, further necessary action needs to be under taken.
3. The tourists (Domestic or International) who seeks any assistance like medical screening, accommodation, visa, travel back home and quarantine etc., Should be provided the necessary assistance in co-ordination with the respective Deputy Commissioner / District magistrate office, who are the single point of contact in their districts.  
For any requirement of accommodation MD, KSTDC or AGM, Sri Udaya Kumar, KSTDC and MD, JLR or Mr. Yuvaraj, DGM, JLR may be contacted.
4. Line list of the tourists with the recent travel history shall be collected and informed to the district COVID cell.
5. The hotels & homestays should ensure that the inmates are following the travel advisories. Any defaulters shall be intimated to the districts CORONA control cell without any delay.
6. Any issues that can't be resolved in the district level should be brought to the notice of State level helpline officer.
7. The help desk officers must have the information regarding the day to day scenario of the respective Districts and states in general.
8. All the officers are instructed to publicize their help line numbers in the district administration's websites and local media. They must work in co-ordination with Tourism stake holders and the District administration in order to help the tourists for their hassle free stay in the state. The helpline must work till further instructions.

  
 Director  
 Department of Tourism

**To:**

1. All Deputy Directors and Assistant Directors, Department of Tourism.
2. Above Respective assigned officers.
3. President, Karnataka Tourism Society, Bangalore.

**Copy to:**

1. Principal Secretary, Department of Tourism, Govt. of Karnataka.
2. Deputy Commissioners of all the Districts of Karnataka.
3. Managing Director, Jungles Lodges & Resorts.
4. Managing Director, Karnataka State Tourism Development Corporation.
5. Commissioner, State Archeology & Museums, Mysuru.
6. CEO, Karnataka Exhibition Authority, Mysuru.

