



ಕರ್ನಾಟಕ ಸರ್ಕಾರ
ಕರ್ನಾಟಕ ಪ್ರಜಾಪ್ರಭುತ್ವ ಸಚಿವರು
«ತುರ್ತು ಸಂದರ್ಭದಲ್ಲಿ»

Part-IVA	Bengaluru, Tuesday, January 31, 2017 (Magha 11, Shaka Varsha 1938)	No. 129
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**TOURISM SECRETARIAT
NOTIFICATION**

No. TD 159 TTT 2015, Bengaluru, Date: 25-1-2017

Whereas, the draft of the Karnataka Tourism Trade (Facilitation and Regulation) Rules, 2016, was published as required by section 36 of the Karnataka Tourism Trade (Facilitation and Regulation) Act, 2015, (Karnataka Act 21 of 2015) in Notification No. TD 159 TTT 2015, dated:25-5-2016 in Part-IVA of the Karnataka Gazette (Extra-ordinary), No.768 dated:27-5-2016 inviting objections and suggestions from all the persons likely to be affected thereby within thirty days from the date of its publication in the official Gazette.

And whereas, the said Gazette was made available to the public on 27-5-2016.

And whereas, no objections and suggestions have been received by the State Government.

Now, therefore, in exercise of the powers conferred by section 36 of the Karnataka Tourism Trade(Facilitation and Regulation)Act, 2015, the Government of Karnataka hereby makes the following rules, namely:-

RULES

1. Title and commencement.- (1) These rules may be called the Tourism Trade (Facilitation and Regulation) Rules, 2016.

(2) They shall extend to whole of the State of Karnataka.

(3) They shall come into force from the date of their publication in the Official Gazette.

**CHAPTER - I
PRELIMINARY**

2. Definitions.- (1) In these rules, unless the context otherwise requires,-

- (a) **"Act"** means the Karnataka Tourism Trade (Facilitation and Regulation) Act, 2015;
- (b) **"Appellate Authority"** means an authority defined under rule 30;
- (c) **"Department of Tourism"** shall mean the Department of Tourism, Government of Karnataka.
- (d) **"Form"** means the form appended to these rules;
- (e) **"Prescribed Authority"** means the Commissioner or the Director of the department of Tourism;

- (f) **"Schedule"** means the schedules appended to these rules;
 (g) **"Tour Guide"** shall together mean State Tour Guide and District Tour Guide.

(2) The words and expression used but not defined in these rules and defined in the Act shall have the same meanings as assigned to them in the Act.

CHAPTER - II REGISTRATION, RECOGNITION AND GRADING

3. Registration, recognition and Grading- (1) A Tourism Trade Operator intending to obtain registration or recognition may apply to the prescribed Authority for registration, recognition and grading in the form along with a fee of Rs. 500 (Rupees Five hundred only). The certificate to be issued with regard to registration and recognition shall be in the **Form A1** and certificate of grading shall be in **Form A2**.

(2) The prescribed Authority after carrying inspection and after satisfying himself that the tourism operator has fulfilled the conditions of registration may get it registered and grant recognition subject to such terms and conditions as may be specified therein.

(3) The particulars of every category of tourism trade registered, recognised and graded shall be recorded in a register maintained for the purpose in **Form B**.

(4) The recognition so granted shall be valid for a period of five years and may be renewed in manner prescribed in sub-rule (1).

(5) The prescribed Authority may also clarify the Tourism Trade and grade them subject to fulfilment of such standards as may be determined from time to time.

CHAPTER - III LICENSING OF TOUR GUIDES

4. Application for training.- (1) The District Tourism Council shall annually before 1st of April every year determine the number of Tour Guides required for each Tourist Destination within their jurisdiction. Based on the requirements of Tour Guide, the prescribed authority shall invite applications in **Form C** from interested persons to undergo training as Tour Guides under these rules.

(2) The advertisement seeking applications shall be published in at least two leading newspapers having wide circulation in the State, of which atleast one shall be in Kannada language and shall also be uploaded on the website of the Department of Tourism. It shall provide details on minimum qualification, period of training and such other relevant particulars.

(3) After scrutiny of applications received against the aforesaid advertisement, the names of all the applicants who may be admitted for training shall be displayed on the website of the Department of Tourism and shall be communicated individually by post to all candidates found to be suitable for training.

(4) The training for the District Tour Guides and State Tour Guides shall be conducted under the supervision and control of the prescribed authority. Any education institution, tourism institution, universities or any persons of eminence in specific field relevant to training, any officer of the Department of Tourism or other department of the State may be identified as instructors for providing training to tour guides under these rules.

5. Eligibility conditions.- Any person intending to be trained and licensed as Tour Guide must be fluent in Kannada language and shall possess the following minimum academic qualifications;

- (1) State Tour Guide –The applicant must be a graduate from any University established by Law in India;
- (2) District Tour Guides- The applicant must have passed II PUC or its equivalent examination from the Board of Pre-University Education recognized by a State or its equivalent examination held by Central Government.

6. Relaxation in eligibility conditions.- After being satisfied of the adequacy of experience and fitness of an applicant, the prescribed authority, may afford relaxation in educational qualification for the following candidates:

- (a) Retired Gazetted and non-Gazetted employees of the Department of Tourism, Karnataka State Tourism Development Corporation and Jungle Lodges and Resorts;
- (b) Persons who hold a valid tour guide license issued by any state or central Government Department or agency with minimum three years' of experience as tour guide on the date of commencement of these rules.

7. Age limit.- The minimum age of a candidate shall not be less than 21 years and not more than 45 years for general category and 48 years for person belonging to the Scheduled Castes or Scheduled Tribes and widow, as on the first day of the month of April of the year during which applications for Tour Guide is invited.

8. Syllabus for District and State Tour Guides.- (1) The Candidates selected for training as a Tour Guide shall undergo training and equip themselves with all the information and knowledge for the vocation of a Tour Guide in accordance with these rules.

(2) The syllabus for training of District Tour Guide and the State Tour Guide including the period of training for each subject and the marks allocated for each of them shall be as provided in Schedule A. However, the Department of Tourism may from time to time update the syllabus as per the changing trend in the sector.

9. Teaching Methodology- (1) The training of Tour Guides shall be imparted by trainers having sufficient knowledge in Tourism. The teaching methodology may include lectures, case studies, class room discussions, assignments etc. Projectors, presentation, multimedia resources, handouts and text books etc. may be used for training purpose.

10. Details and Duration of Training Programme – The training for both District Tour Guides and State Tour Guides shall be three months, which may include practical training or on spot training at an identified tourist destination(s). On spot training (through field trip) may be given by the experienced tour guides or other experts having good knowledge about tourism attractions like heritage, monuments, beaches, places of worships, caves etc. The purpose of the field trip shall be to provide the candidates an opportunity to know the latest trends in the tour guide profession and to give an insight to improve their professional and communication skills. Attendance to field trip shall be mandatory for all the candidates.

11. Procedure for selection of Tour Guide.- (1) On completion of the training programme, all the candidates shall be evaluated through an examination consisting of written test and viva-voce for a total 50 marks. (Except subjects on Foreign language, which shall be for a total 100 marks).

(2) Written examination shall be conducted for 40 marks for each subject. The trainees to be eligible for viva-voce shall secure minimum thirty-five percent marks in the written examination.

(3) Trainees scoring at least thirty-five percent marks in the written examination shall undergo a viva-voce for each subjects for 10 marks (Except subjects on Foreign language, wherein the viva voce shall be conducted for 60 marks). The candidate shall secure at least thirty-five percent marks in the viva-voce. The viva-voce shall be conducted by the committee constituted by the prescribed Authority for the purpose.

(4) The Committee shall as part of viva voce assess the suitability of the candidate to act as tour guide, analyze his guiding techniques and communication skills, public relations and situational skills, fluency in language and examine his ability to communicate in group, knowledge relating to culture, tradition and different tourist destination and monuments in the state, etc.,

(5) In case the trainee does not secure minimum passing marks in the written examination or viva-voce, he would be given further two opportunities to appear for supplementary examination and viva-voce. If the candidate fails to pass supplementary chance his candidature may be cancelled.

(6) The candidates shall attend at least seventy five percent of class attendance and shall compulsorily attend the field trip to be eligible for the examination.

12. Issuance of License and Identity Cards to Tour Guide.- (1) On successful completion of training programme and passing of the written exam and viva-voce, the candidates shall be given license in the **Form D** by the prescribed authority declaring the person as being eligible to be a Tour Guide.

(2) Persons who are eligible to be a Tour Guide under sub-rule (1) may apply to the prescribed authority in **Form E** for issuance of an Identity Card. District Tour Guide shall be eligible to work within the jurisdiction of the region which is chosen by him and the State Tour Guide shall be eligible to work anywhere in the State of Karnataka as the Tour Guide.

(3) On receipt of application under sub-rule (2) above, the prescribed authority shall issue identity card in the format provided in **Form F**.

(4) The license issued under sub-rule (1) shall remain valid initially for a period of five years and thereafter subject to conditions, as may be notified, renewed for a further period of five years.

(5) Certificates or license or identity cards already issued by the Department of Tourism to any person for acting as Tour Guides before commencement of these rules shall remain valid till its expiry and thereafter, such person would be required to undergo training under these rules for issuance of fresh license.

13. Fees chargeable by Tour Guides Fees chargeable by a Tour Guide from tourists shall be such as may be determined by the State Government by any general or special order from time to time. The order so passed by the State Government may specify the fee that may be collected by the Tour Guide for half day or for full day basis in a given tourist destination.

14. General conditions - (1) All licensed Tour Guides are required to comply with the following conditions:-

- (a) Any change in address or taking up employment or starting own vocation shall be promptly communicated by the Tour Guide to the concerned tourism officer not later than thirty days from the date when the change took place. Thereupon, the Tour Guide license and the identity card shall be surrendered to the Department of Tourism. Non-compliance of this provision shall be deemed as a malpractice and shall be punishable accordingly besides making such Tour Guide liable for cancellation of his license and identity card.
- (b) A Tour Guide shall strictly comply with the license conditions, provisions of the applicable laws, regulations and schemes of the State Government.
- (c) A Tour Guide shall strictly follow the directions of the Department of Tourism and other relevant Government departments as to good conduct and practice connected with the vocation of guides which are not inconsistent or repugnant to these rules.
- (d) Tour Guides shall, while on duty, always carry on his person the original identity card.
- (e) Tour Guide shall not transfer, in any way his identity card or license to any other person. Any violation of this condition shall make him liable for cancellation of license and withdrawal of the identity card.
- (f) In case of loss or damage to the identity card, the Tour Guide shall immediately inform the concerned Tourism office and the nearest police station. An application for issue of a duplicate identity card will be submitted alongwith the first information report.
- (g) The Tour Guide shall on demand show his identity card to the officer in- charge of Archaeological Monument or to the officials of Central or State Government Tourism Departments or Archaeological Survey of India.
- (h) A Tour Guide shall not solicit tips or testimonials from any tourist.
- (i) The Tour Guide shall wear uniform as may be specified by the prescribed Authority and dress in a presentable manner to uphold the identity and honor of the profession to which he belongs and of the country.
- (j) The Tour Guide shall not charge fee more than the prescribed fees under rule 13. While on duty the Tour Guide shall always carry a copy of the schedule of charges testified and approved, if any, by the Department of Tourism.
- (k) The Tour Guide shall not,-
 - (i) canvass business of any kind on behalf of the business house, travel agents, excursion agents, hoteliers, paying guest house, shopkeepers, transport operators etc.,
 - (ii) accept commission from them or indulge in any other unethical practices.
- (l) The Tour Guide shall not enter into any other business arrangements with any of the establishments either by way of partnership or on commission basis.
- (m) The Tour Guide shall ensure that the tourists are made aware of the shopping at establishments or shops approved or registered and recognized as service providers by the Department of Tourism, in preference to unapproved shops or establishments.
- (n) The Tour Guide shall maintain a good conduct and a courteous behavior towards tourists or officials with whom he comes in contact during the course of his work.
- (o) A Tour Guide shall compulsorily undergo short term training refresher courses that may be organized by the Department of Tourism from time to time.
- (p) Absence of more than a month from guiding profession must be reported to the concerned Tourism officer in writing by the Tour Guide.

- (q) The identity card of a Tour Guide who is arrested by the police for offence or misconduct involving moral turpitude shall be withdrawn during the pendency of the case against him. In the event of his conviction by a court of law the license and identity card shall be cancelled.
- (r) The Tour Guide shall be responsible to warn tourists against taking photographs of places which are prohibited by law or which may reflect adversely on the country's image.
- (s) The District Tour Guide shall guide the tourists and accept assignments only for the region for which the license and identity card is issued.
- (t) The Tour Guide shall abide by existing rules and any other rules or regulations and conditions that may be framed from time to time by the Department of Tourism and Archaeological Survey of India, Forest Department, any other relevant Government department, failing which the identity card issued to him shall be withdrawn.
- (u) Every Tour Guide shall communicate to the Tourist Reception Centre or Tourist Information Bureau and the concerned notified authority, his principal place and contact number (landline and mobile phone) and shall also inform about his activities to the local tourist information center in the State wherever he operates. Any change in the address and telephone number shall also be communicated to the concerned authorities and officers of the Department of Tourism.

CHAPTER - IV STATISTICAL INFORMATION

15. Furnishing of Statistical data.- Every registered Tour Operator in the State shall be duty bound to furnish statistical information or statistical data comprising number of tourist arrivals, domestic and foreign tourist, duration of their stay etc. to the nearest tourist Reception Centre or Tourist Information Bureau or to any of its authorized representatives in **Form G**. The information so collected shall be furnished by Tourist Reception Centre or Tourist Information Bureau to Department of Tourism in **Form H**.

16. Transmission of data electronically.- Subject to compliance with applicable laws, the statistical data so collected may be transmitted to and acknowledged through electronically by Department of Tourism.

CHAPTER - V ADOPTION OF TOURIST DESTINATION

17. Adoption of Tourist Destination.- (1) For the development of various tourist destinations in the State, the Department of Tourism shall make efforts by inviting and encouraging the private sector or Corporates to bring in private sector investment in developing, promoting, operating and maintaining tourism infrastructure and facilities in an integrated manner.

(2) The department of Tourism may initiate any scheme and programme for development of Tourist Destination at such intervals as it may deem fit.

CHAPTER - VI TOURIST MITRA

18. Appointment of Tourist Mitra- (1) The department of Tourism may, for each of the districts in the State of Karnataka, deploy required number of members as Tourist Mitras.

(2) Subject to other provisions of these rules, the Department of Tourism may in consultation with Home Guard Commandant, deploy Home guards appointed under the Karnataka Home Guards Act, 1962 as Tourist Mitras.

(3) The Tourist Mitra deployed under sub-rule (2) above shall be fit and willing to serve as Tourist Mitra and shall undergo necessary training required for the purpose in accordance with these Rules.

(4) Every Tourist Mitra shall be considered as Special Police Officers under the Karnataka Police Act, 1963 and shall be authorized to effectively discharge his duties under these rules.

19. Eligibility conditions for Tourist Mitra- (1) The candidate to be deployed as Tourist Mitra must have passed SSLC or equivalent examination.

(2) The age of the person seeking to be deployed as Tourist Mitra shall not be less than 18 years and more than 45 years for general category and 48 years for the persons belonging to Scheduled Castes or Scheduled Tribes and widow, as on the first day of the month of April of the year during which such deployments are made.

(3) The person seeking to be deployed as Tourist Mitra shall have minimum of three years' experience as home guards.

20. Training of Tourist Mitra-(1) Home Guards deployed shall undergo training under the supervision and guidance of the prescribed authority. For imparting training to the Tourist Mitra on tourism related matters, persons of eminence in tourism sector shall be identified. Training to the candidates shall include practical under the supervision of Karnataka State Police Department, Home Guard Department or any other agency as may be identified by Department of Tourism.

(2)The syllabus for training of Tourist Mitra, period of training for each subject shall be as specified in **Schedule B**. The course structure and detailed syllabus for training of Tourist Mitra may be modified from time to time by the Department of Tourism in consultation with Home Department and Karnataka State Police Department.

21. Details and Duration of Training Programme.- The training period for Tourist Mitra shall be of six weeks, which shall include training of two weeks attached with the police stations, forest department offices or district tourism council etc.

22. Deployment as Tourist Mitra-(1) On completion of the training, Home Guards shall be deployed as Tourist Mitra in any of the tourist destinations by the Department of Tourism in consultation with the Deputy Commissioner and the Superintendent of Police in charge of that area.

(2) Notwithstanding anything contrary contained in these Rules, the Department of Tourism may by notification designate any employee of the authority or organization in charge of management of tourist destination as Tourist Mitra in consultation with that authority or organization. In such circumstances, such employee of the authority or organization shall be required to undergo such basic training as may be deemed to be necessary by Department of Tourism, for being designated as Tourist Mitra.

(3) Every person designated as Tourist Mitra shall be given a certificate of designation in **Form I** and an Identity Card as per **Form J** by the prescribed authority. Identity card shall invariably be with Tourist Mitra all times while on duty.

23. Termination of Tourist Mitra.- (1) The prescribed authority shall have the powers to relieve a Tourist Mitra from the performance of his duties and send them back to his parent department or organization if, in his opinion,

- (a) the conduct of such Tourist Mitra is prejudicial to the performance of his duty,
- (b) Tourist Mitra is found to be physically unfit to continue
- (c) the continuance of such tourist mitra is detrimental to the good order or is prejudicial to the security of the State or any part thereof

(2) In such event, the prescribed authority shall also have powers to withdraw certificate of designation identity card, uniform, accoutrements and any other accessories which have been provided to such a Tourist Mitra.

(3) A Tourist Mitra may resign from his designation by submitting an application in writing addressed to the prescribed authority giving atleast 2 (two) months' notice. On approval of which such Tourist Mitra shall be sent back to his parent department or organization.

24. Conditions of Services- (1)Tourist Mitra shall serve within such tourist destination specified in the certificate of deployment or designation. However, the Department of Tourism may, at any time require Tourist Mitra,for such time as may be deemed necessary, to serve in any other jurisdiction within Karnataka.

(2) Tourist Mitra shall abide by the directions given by the police officer appointed under rule 25 and the tourism officer incharge of the District Tourism Council where such Tourist Mitra is deployed.

(3) Tourist Mitra shall be paid such allowances as may be sanctioned by the Government from time to time.

Provided that any person volunteer to serve as Tourist Mitra with or without any honorarium shall be encouraged.

25. Supervision of Tourist Mitra.- (1)For every District there shall be deployed one or more officer(s), not below the rank of police sub-inspector by superintendent of Police in charge of that

area, in consultation with Department of Tourism, with whom shall vest the power of general supervision and control of all Tourist Mitras in that area or destination.

(2) The officer(s) deployed or designated under sub-rule (1) above shall guide Tourist Mitras, under his jurisdiction, in discharge of their functions and resolve issues, if any faced by the Tourist Mitras.

26. Powers and Duties.- Powers and duties of the Tourist Mitra shall include the following, namely:-

- (a) Patrol the Tourist Destination;
- (b) Prevent crime related to tourists;
- (c) Protect tourist against any kind of harm or harassment;
- (d) Increase the sense of security among the tourist;
- (e) Collection of information and intelligence
- (f) Receive complaints and grievances from tourists and report the same to local police station;
- (g) Prevent exploitation of tourist by unscrupulous elements, thieves, pick pocketers, mugging, robbing and all other crimes;
- (h) Extend all necessary assistance to the police personnel's, especially during special occasions to ensure safety and security of the tourists and tourist destination;
- (i) Co-ordinate with the agencies connected to Tourism to safeguard the Tourists;
- (j) Prevent any untoward incident and ensure protection of the Tourists;
- (k) Control crowd in the Tourist Destinations;
- (l) Help police to maintain the internal security;
- (m) Allay panic, organize, rescue work, provide relief measures during any kind of emergency;
- (n) Prevent any person from committing any act of touting or malpractice against any tourist;
- (o) Prevent any person from engaging in the activities like begging or hawking articles for sale in the tourist destinations;
- (p) Disperse any person engaged in hawking activities;
- (q) Report about any suspicious events/articles in the area, illegal hawkers, touts etc. to the police officer for taking necessary action;
- (r) Prevent tourists from littering or damaging any properties in the tourist destinations having tourism potential;
- (s) Keep watch on the entire area of tourist destination to prevent commission of any offence or nuisance by any person;
- (t) Abide by the instructions given by the tourism officer of the local area; and
- (u) Report incident of any person acting as a Tour Guide without obtaining valid license under the Act; and
- (v) Perform such other duties as may be assigned by the Government from time to time in consultation with Department of Tourism.

27. Uniform and Accoutrements.- Tourist Mitra while on duty shall wear uniform as well as accoutrements provided by the State Government. They shall also wear badges as provided by the Government.

28. Returning the certificate, ID card etc.- Every Tourist Mitra who for any reason ceases to be a Tourist Mitra shall forthwith submit to the Department of Tourism, the certificate of deployment or designation ID card, uniform, accoutrements etc., which have been provided to him for the discharge of his duties.

29. Punishment for neglect of duty.- (1)Based on the recommendation of the police officer appointed under rule 25, the prescribed authority may dismiss or impose fine not exceeding a sum of 50 (fifty) rupees, if a Tourist Mitra without reasonable cause, neglects or refuses to obey order or to discharge his functions and duties or to obey any other lawful order or directions given to him for the performance of his functions and duties under these rules or is guilty of any breach of discipline or misconduct.

(2) When any order is passed under sub-rule (1), the reason for the action taken shall be recorded by the prescribed authority in such order, or cause the same to be recorded, along with a note of the enquiry made, in writing and such order shall be passed only after providing the Tourist Mitra concerned an opportunity of hearing in his defence.

30. Appellate Authority.- The Additional Chief Secretary/Principal Secretary of Department of Tourism, Government of Karnataka shall be the Appellate Authority under sub-section (1) of

Section 29 of the Act for the purposes of hearing appeals on the orders passed by the prescribed authority.

31. Procedure for disposal of Appeal.- (1) Any person aggrieved by an order passed by the prescribed authority in exercise of its powers under the Act may, within thirty days from the date of receipt of such order, file an appeal to the Appellate Authority:

Provided that the Appellate Authority may entertain an appeal filed after the expiry of thirty days, if it is satisfied that there was sufficient cause preventing the appellant from filing the appeal in time.

(2) Every appeal shall be accompanied by an attested copy of the order appealed against.

(3) The appellant shall have the right to appear either in person or through a counsel or a duly authorized agent, and the prescribed authority against whose order the appeal has been filed, may be represented by such officer, counsel or person as the prescribed authority may authorize.

(4) The Appellate Authority may after giving the appellant and the prescribed Authority an opportunity of being heard and after making such enquiry as it may deem fit, dispose of the appeal recording the reasons thereof.

(5) Every appeal filed under the Act shall be disposed of as early as may reasonably be practicable, but not later than two months from the date of filing of such appeal.

(6) The decision of the Appellate Authority shall be final and binding.

FORM A1
Certificate of Registration/Recognition
DEPARTMENT OF TOURISM
GOVERNMENT OF KARNATAKA

This is to certify that [insert the Name of the tourism trade category] known as located at has/have been registered/recognized (strikeout whichever not applicable) under the Karnataka Tourism Trade (Facilitation and Registration) Act, 2015.

Date:

Place:

(Seal and signature of authorized officer)

FORM A2
Certificate of Grading
DEPARTMENT OF TOURISM
GOVERNMENT OF KARNATAKA

This is to certify that [insert the Name of the tourism trade category] known as located at is given Grade[Insert grade awarded] under the Karnataka Tourism Trade (Facilitation and Registration) Act, 2015.

Date:

Place:

(Seal and signature of authorized officer)

FORM B
[See rule 3 (3)]

Sl.No	Particulars	Details
1.	Name of the Tourism Operator	
2.	Category of Tourism Trade	
3.	Number and date of Registration/Recognition/Grading	
4.	Whether proprietorship/ private Ltd. Co/Public limited Co etc. with details of partners	
5.	Person incharge or responsible for operating the firm or body corporate	
6.	Description of services provided to Tourists	

7.	Deficiencies or violations of standards or norms (as set out in the rules) if any, found upon periodical inspection	
8.	Complaints, if any, about malpractice received and how dealt with along with final outcome thereof	
9.	Penal action, if any, taken for contravention of norms and standard (with details thereof & no. & date of such order)	
10.	Other information	

FORM C
[See rule 4(1)]
Application for admission to training as a Tour Guide



1. **Name of the Applicant:**
 2. **Father's Name:**
 3. **Educational Qualification:** (attach true copy of relevant certificate)
 4. **Date of Birth**..... (attach true copy of relevant certificate)
 5. **Type of Tour Guide:** Application for training as District Tour Guide **or** State Tour Guide (*Strike out whichever not applicable*).
 6. **Region/district opted for training:** _____[Applicable only in case where the application is for training as District Tour Guide]
 7. **Details of employment, if any:** Provide details of the employment (present and past) along with NOC from the current employer and a declaration on non-judicial stamp that he will quit the service before he applies for certificate or license as a Tour Guide.
 8. **Foreign Language:**
- Provide list of foreign language (other than English Language) in which the applicant has working knowledge (Attach true copies of certificate or diploma or Degree, if any, obtained).
9. **Other information** which the applicant wish to give in support of his suitability for the vocation as a Guide.

Date:
Place:

(Signature)Postal Address along with PIN code)

FORM D
[See rule 12(1)]
Format for issuance of license to Tour Guides
DEPARTMENT OF TOURISM
GOVERNMENT OF KARNATAKA

Dated:

This is to certify that (Name of the candidate) son/daughter/wife of has participated in the Training of Tour Guide Programme and has attended the course during to at Center. He/she has successfully completed the (District Tour Guide Course/State Tour Guide Course) [Strikeout

whichever not applicable] and has been awarded the Grade for his/her performance..... (Name of the candidate) is hereby certified to act as (District Tour Guide for _____ region or State Tour Guide) [Strikeout whichever not applicable].

(Seal and signature of authorized officer)

FORM E

[See rule 12(2)]

Application for Grant of Identity Card as a District Tour Guide and State Tour Guide



1. **Name of applicant:**
2. **Father's Name:**
3. **Educational Qualification:** (attach true copy of relevant certificate)
4. **Date of Birth:** (attach true copy of relevant certificate)
5. **Type of Tour Guide:** Application for License as District Tour Guide / State Tour Guide (*Strike out whichever not applicable*). (attach true copy of the Tour Guide License)
6. **Foreign Language:**
Provide list of foreign language (other than English Language) in which the applicant has working knowledge (Attach true copies of certificate or diploma or Degree, if any, obtained).
7. **Other information** which the applicant wish to give in support of his suitability for the vocation as a Guide.
8. Mention the local or regional area for which license is required for acting as a tour guide. [Applicable only if the application is for District Tour Guide]
Date:
Place:

(Signature)
(Postal Address with PIN code)

FORM F

[See Rule 12(3)]

Identity Card for Tour Guide



1. Name:
2. Reg. No.:
3. Date of Issue:
4. Valid upto:
5. Address:
6. Signature of Guide:
7. Type of Guide: District Tour Guide or State Tour Guide (Strike out whichever not applicable)
8. Jurisdiction of the Guide:

Note:

- This ID card is issued under Karnataka Tourism Trade (Facilitation and Regulation) Act, 2015(Act No. 21 of 2015) and Rules made there under.

¹ Mention the region in case of Local/Regional Tour Guide other wise whole Karnataka in case of State Tour Guide

- This Tour Guide is to be allowed entry into all monuments and tourist places including forests under the control of Local Authorities and public bodies/instrumentalities of the State within the _____ jurisdiction on production of this ID card.

(Seal and signature of authorized officer)

FORM - G
[See rule 15]

**Format for obtaining information about Tourist Arrivals from
Tourism Facilities like Hotel/Heritage hotel/PG Houses/Dormitory etc.**

1. General

Name of Hotel/HH/PG/Dormitory etc.	
Star category, if any	
No. of beds available to guests	

2. Total number of tourist arrivals

Frequency	Number of guest checked in		Number of bed nights spent	
	Indian	Foreign	Indian	Foreign

3. Country -wise foreign tourist arrivals

(Provide list of foreign countries from which the tourist arrived)

Date of reporting:.....

Signature of person in-charge of Facility

FORM - H
[See rule 15]
Department of Tourism

**Format for obtaining information about Tourist Arrivals from Tourist Reception Centre
(TRC)/Tourist Information Bureau (TIB) to DOT**

1. General

Name of TRC/TIB			
Tourist Place			
Available Tourist Accommodation			
Category of Tourist Accommodation	No of Units	No of Rooms	No of Beds
Heritage Hotel			
P G Houses			
5* Hotels			
4* Hotels			
3* Hotels			
2* Hotels			
1* Hotels			
Other Hotels Dharamshalas, Sarai			
Total			

2. Total number of tourist arrivals

Frequency	Number of guest checked in		Number of bed nights spent	
	Indian	Foreign	Indian	Foreign

3. Country -wise foreign tourist arrivals

(Provide list of foreign countries from which the tourist arrived)

Date of reporting:.....

Signature of a person in-charge of TRC/TIB

FORM -I
[See rule 22(3)]
CERTIFICATE OF APPOINTMENT

DEPARTMENT OF TOURISM
GOVERNMENT OF KARNATAKA

Dated:

Tourist Mitra Course Completion Certificate

This is to certify that son/daughter/wife of has participated in the Training of Tourist Mitra Programme and has attended the course during to at Center. He/she has successfully completed the Tourist Mitra Course and has been awarded the Grade for his/her performance.

(Seal and signature of authorized officer)

FORM -J
[See rule 22(3)]
FORMAT FOR IDENTITY CARD

1. Name:
2. Reg. No.:
3. Date of Issue:
4. Valid upto:
5. Address:
6. Signature of Tourist Mitra:
7. Jurisdiction of the Tourist Mitra:

Pass Port size
photograph

Note:

- This ID card is issued under Karnataka Tourism Trade (Facilitation and Regulation) Act, 2015(Act No. 21 of 2015) and Rules made there under.
- This Tourist Mitra is to be allowed entry into all monuments and tourist places including forests under the control of Local Authorities and public bodies/instrumentalities of the State within the _____ jurisdiction on production of this ID card.

(Seal and signature of authorized officer)

Schedule A
(See rule 8(2))
Detailed Syllabus of Tour Guides

I. Course structure for Tour Guide Training Programme

Both District Tour Guides and State Tour Guides shall have total 7 units. Unit1-6 shall be common for both District Tour Guides and State Tour Guides, which shall be as follows;

Unit No.	Unit Name	Theory Marks	IA/VIVA Marks	TOTAL Marks
1	Introduction to Tourism	40	10	50
2	Tourism Products of Karnataka - General	40	10	50
3	Practical Guiding Skill & Behaviour	40	10	50
4	History and Archaeology	40	10	50
5	Functional English	40	10	50
6	One foreign languages	40	60	100

Unit No. 7 for District Tour Guides training shall be as follows;

Unit No.	Unit Name*	Theory Marks	IA/VIVA Marks	TOTAL Marks
7	i. Tourism Products of Bangalore region; or ii. Tourism Products of Mysore region; or iii. Tourism Products of Belgavi Region; or iv. Tourism Products of Gulbarga Region; or v. Tourism Products of Costal region	40	10	50

* Any one of the said 5 subjects would require to be taken by the candidate of District Tour Guide depending upon the place of work/district that he intends to work.

Unit No. 7 for State Tour Guides training shall be as follows;

Unit No.	Unit Name	Theory Marks	IA/VIVA Marks	TOTAL Marks
7	Tourism Resources of Karnataka	40	10	50

Grand total marks shall be 400 which includes Theory marks of 280 and IA/VIVA marks of 120.

II. Detailed syllabus of each Units.

Unit 1	Introduction to Tourism	Total 45 hours
Chapter 1	<p>Tourism: definition, meaning, nature and scope</p> <ul style="list-style-type: none"> • Tourist, travelers, visitor, transit visitor and excursionist - definition and differentiation • Leisure, recreation and tourism and their Interrelationship • Components and elements of tourism: Intermediaries and suppliers • Types and typologies of tourism <p>Historical dimensions of tourism</p> <ul style="list-style-type: none"> • Travel and tourism through the Ages: Early Travels, 'Renaissance' and 'Age of Grand Tours' • Impacts of Industrialization and Technological Advancements on tourism industry • Understanding tourism motivators <p>Factors affecting growth and development of International and national Tourism</p> <p>15 hours</p>	
Chapter 2	<p>Infrastructure in tourism</p> <ul style="list-style-type: none"> • Tourism Infrastructure - Forms and Significance • Accommodation: Forms and types • Transport Sectors: Modes and relative significance • Other support Infrastructures required for tourism <p>Tourism Demand and supply</p> <ul style="list-style-type: none"> • Emerging Trends and new thrust areas of Indian tourism. • Travel documents- Passport, Visa- there types- Foreign Exchange formalities, • Immigration- Customs • Ticket booking- Land, Rail, Air and marine. 	10 hours

Chapter 3	<p>Impacts of tourism</p> <ul style="list-style-type: none"> • Positive and Negative Impacts of Tourism: Socio Cultural, Economic, Environmental and Political- Impact. <p>Measures to regulate tourism Impacts</p> <ul style="list-style-type: none"> • Carrying capacity – types • Environment Impact Assessment(EIA) and EIS • Sustainable tourism development • Tourism Legislation and planned tourism development 10 hours
Chapter 4	<p>Organizations for Tourism Promotion</p> <ul style="list-style-type: none"> • Need for tourism organizations • Objectives and Role of ITDC, ASI, TFCI • Ministries of Railways and Civil Aviation in development; • An overview of National and International organizations and associations: IATO, TAAI, FHRAI , UNWTO, WTO, ICAO and IATA <p style="text-align: right;">10 hours</p>
	<p>Assignments:</p> <ol style="list-style-type: none"> 1) Make a presentation on positive and negative impact of tourism with suitable case study. 2) Make a survey and present data regarding tourism infrastructure in Karnataka. 3) Identify – socio – economic – political and cultural factors of affecting tourism growth with suitable example. 4) Collection of relevant data of star hotels in your area.

Unit 2	<p>Tourism Products of Karnataka (General)</p> <p style="text-align: right;">Total 45 hours</p>
Chapter 1	<p>Karnataka as a Tourist destination – An introduction, Major geographical regions & features, World Heritage centers of Karnataka, Major Historical locations, palaces, forts, places of worship, Botanical & Rock gardens, A brief introduction to Ecotourism in Karnataka. Introduction to 319 destinations.</p> <p style="text-align: right;">15 hours</p>
Chapter 2	<p>Hill stations - Agumbe, Kodachadri, MulliyanaGiri, Baba BudanGiri, Kundadri, Kudremukh, Kemmanagundi, Kodachadri, Tadiandamol, Mandalpatti, Yedakumeri, Savandurga, Madhugiri</p> <p>Waterfalls - Jog Falls, Magod Falls, Abbe falls, Sathodi falls, Shivanasamudra Falls. Agumbe, Chikamagalur, Nandi Hills</p> <p style="text-align: right;">10 hours</p>

Chapter 3	National Parks, Sanctuaries & Wildlife Anshi National Park, Dubare Reserve Forest, Someshwara Wildlife Sanctuary, Bhadra Wildlife Sanctuary, Rajiv Gandhi National Park, Bannerghatta National Park, Cauvery Wildlife Sanctuary, Kudremukh National Park, Daroji Bear Sanctuary, Dandeli Wildlife Sanctuary, Bandipur National Park, Ranganathittu Bird Sanctuary, Kokkrellur Pelicanry, BRT Wildlife Sanctuary, Ranibennur Blackbuck Sanctuary, Adichunchanagiri Peacock Sanctuary, Gudavi Bird Sanctuary 10 hours
Chapter 4	Adventure Tourism - Rock Climbing - Yana, Ramnagar, Savandadurga, Kabbaldurga, Turahalli, Trekking - Uttara & Dakshina Kannada, Shimoga, Chikamagalur, Aerosports - Nandi Hills, Hebbal Lake, Bird Watching, Kali River - White Water Rafting Beaches - St. Mary's Island, Marawanthe, Gokarna, Malpe, Karwar, Murudeshwar, Kaup, Suratkal 10 hours
	Assignments: 1) Make a presentation on positive and negative impact of tourism with suitable case study. 2) Make a survey and present data regarding tourism infrastructure in Karnataka. 3) Identify – socio – economic – political and cultural factors of affecting tourism growth with suitable example. 4) Collection of relevant data of star hotels in your area.

Unit 3	Practical Guiding Skills & Behaviour Total 45 hours
Chapter 1	Components of tourism industry, Trade terminology (abbreviations and other terms in air, rail, road and sea travel, Indian airlines, Indian railways, ABC, TIM, Tariff Manual, hotel booking) 15 hours
Chapter 2	Making itinerary, Organizing oneself in work place, Scheduling and keeping schedules, Guest arrival and departure formalities: Pre- arrival, Meeting on arrival, On tour Departure 10 hours
Chapter 3	Profile of a tour guide, Roles and duties of a tour guide, Qualities of a good tour guide, Care for customers, Maintain occupational health & safety Group behaviour and handling groups, Leading and motivating the group, Handling conflicts. Personal values and ethical practices, Work with people who have special needs, National concerns, Professional handling of gratuities 10 hours

Chapter 4	<p>Unique Selling Point of the area, use of props and audio-visual aids when delivering commentary, use of microphones and communication equipment</p> <p>Guiding on a heritage walk, Guiding on a eco-trail, Guiding an archaeological Site, Guiding a museum or art gallery, Guiding a spiritual site (Church, Mosque, temple or Synagogue, Guiding on safari or wilderness, Guiding on a moving vehicle</p> <p style="text-align: right;">10 hours</p>
	<p>Test and Assignments:</p> <p>1) Story telling technique for a destination – present a story for a particular destination.</p> <p>2) Quality required for a good guide- prepare a profile of a good guide.</p> <p>3) Make a presentation on guiding a monuments and wild life.</p>

Unit 4	<p>History And Archaeology</p> <p style="text-align: right;">Total 45 hours</p>
Chapter 1	<p>History and Archaeology</p> <ul style="list-style-type: none"> • Introduction to Archaeology-Definition, scope, importance • Historical developments of archaeology • Introduction, definition, scope and importance of history; • Relationship between history, archaeology and other social sciences <p style="text-align: right;">15 hours</p>
Chapter 2	<p>Study of Archaeological sites in Karnataka</p> <ul style="list-style-type: none"> • Bramhagiri • Chandravalli • Kanaganahalli • Maski • Talkad • T.Narsipura • Banavasi • Sannati <p style="text-align: right;">10 hours</p>
Chapter 3	<p>Karnataka Art and architecture</p> <ul style="list-style-type: none"> • Hoysala art and architecture • Vijayanagara art and architecture • Princely state of Mysore- art and architecture • Indo Islamic art and architecture (Srirangapatna, Bijapur, Bidar) <p style="text-align: right;">10 hours</p>

Chapter 4	<p>Cultural Products of Karnataka</p> <ul style="list-style-type: none"> • folk arts • dance and music • cottage industries • cultural festivals – Mysore Dasara, KaravaliUtsav, HampiUtsav, Huttari, MelkoteVairmudiUtsav, TalkadUtsav, KumbaMela, MadekriDasara, MahaMastabisheka <p style="text-align: right;">10 hours</p>
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Unit 5	<p>Functional English</p> <p style="text-align: right;">Total 45 hours</p>
Chapter 1	<p>Parts of speech with exercises Word power- vocabulary exercises, basic functional words, lists of verbs, adjectives and the lists of Noun to adjectives, adjectives to nouns, verbs to nouns etc., are to be supplied to be used in all exercises.</p> <p>Oratory Skills</p> <p style="text-align: right;">10 hours</p>
Chapter 2	<p>Sentences; types (simple, compound and complex), verb patterns, transformations of sentences, suffixes and prefixes, homonyms and homophones, often confused word list. (pair activities are included to buildup the vocabulary)</p> <p>Oratory Skills</p> <p style="text-align: right;">10hours</p>
Chapter 3	<p>Tenses and emphasis on the modal auxiliaries (pair activities by interchanging the tenses) Active and passive voice, phrasal verbs, connectors, question tags, indirect questions, articles. Reported speech.</p> <p>Oratory Skills</p> <p style="text-align: right;">10 hours</p>
Chapter 4	<p>Practical Unit: Self introduction, asking permission, likes and dislikes, do's and don'ts. Short responses, dialogue writing and delivery.</p> <p>Oratory Skills</p> <p style="text-align: right;">10 hours</p>

Chapter 5	Role plays, situations with vocabulary, message writing, letter correspondence and public speaking. Oratory Skills	5 hours
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Unit 6	Foreign Languages course (Russian/German/French/Japanese / Chinese)	Total 45 hours
	Course content will be obtained from Mysore University	

One of the following Regions will be taught to candidates of District Tour Guide choosing to get training in that particular region

Unit 7 (Applicable only to District Tour Guide)	Tourism Products [Region viz. (a) Bangalore or (b) Mysore or (c) Belgavi; or (d) Gulbarga; or (e) Coastal Region]	Total 45 hours
(a)	Tourism product of Bengaluru region-	
Chapter 1	Bangalore-VidhanaSoudha, Lalbagh, Cubbon park, Bangalore palace, Tippu Palace, Visweshwaraiah Industrial and Technological Museum	15 hours
Chapter 2	GaviGangadhareswara Temple, Bull Temple, Wonderlaa, ISKON temple- Art of Living Ashrama-DoddaAladamara, Innovative Film City, Bannerghatta National park.	15 hours
Chapter 3	Kolar- Kolaramma Temple, Someshwara Temple, AntharaGange, BangaruTirupathi, Ramalingeshwara temple, Kotelingeshwara temple, Kaivara	10 hours
Chapter 4	Tumkur- Siddagangamata, Yediyur Chitradurga- Chitradurga Fort Davanagere- Harihareshwara temple Chikkaballapura-Nandi hills, Vidurashwatha	5 hours
	Test and Assignments: 1) Make a presentation on heritage building and temples of Bangalore city. 2) Make a presentation on different types of Museums in Bangalore	

(b)	Tourism product of Mysore region
	Mysore region -tourism attractions in Mysore, Chamarajanagar, Mandya, Madikeri, Hassan, Chikkamagaluru –Wild Life tourism of the region, cultural tourism attraction- Fairs & festivals - Mysore Dasara – VyramudiUtasav – Jalapadotasv
Chapter 1	Introduction - Art & Architecture of Mysore - Mysore Palace - Jaganmohan Palace - Lalithamahal palace - St.Philomena’s Church - Oriental Research Institute, Brindavan Gardens - Venugopalaswamy Temple - Silver Jubilee clock tower, Chamarajendra circle - Crawford Hall - Mahishasura statue & Chamundeshwari temple - Chamundi hills, Srikanteshwara Temple, Nanjangud, Gommatagiri statue, Somanathapura 15 hours
Chapter 2	Srirangapatna - Hyder Ali & Tippu Sulthan, Ranganatha Swami temple, Dariya Daulut, Gumbaz, Jamia Masjid, Nimmishamba temple, Melukote Cheluvanaryana swami temple, T Narasipura, Talakad, Somanathapura, Hoosaholalu Laxminarayana temple, Bhrameshwara Temple 10 hours
Chapter 3	Political History of Madikeri, Basaralu temple, Omkareshwara Temple, Brahmeshwara temple (kikkeri), Coorg trails, Plantations, Bayalukuppe, Golden temple, Tibetan monastery, Zangdogpalrei temple Nilgiri Biosphere – Bandipur National Park, Nagarhole National Park, Kabini lake, Dubare Elephant camp. 10 hours
Chapter 4	Hassan Region Sharavanabelagola – Gommateshwara Statue, Chavundaraya Basadi Belur – Channakeshava Temple Halebeedu – Hoysaleshwara, Shantaleshwara temple 10 hour
	Test and Assignments: 1) Make a presentation on heritage building and temples of Mysore city. 2) Make a presentation on heritage building and places of worship of Srirangapattana 3) Make a presentation of Hoysala Art and Architecture
(c)	Belagavi Region Total 45 hours
Chapter 1	Belgavi-Kamala basadi Fort, Yellamma temple, Kittur Palace, Kittur Fort, Gokak & Gokak Falls, St. Mary’s Church, Belawadi, Halasi, Naviluthirtha, Saundatti etc., 10 hours
Chapter 2	Bijapur – Gol Gumbaz, Asar Mahal, Bara Kaman, Central Market, Citadel, Gagan Mahal, Jala Manzil, Jama Masjid, Jod Gumbad, Melik-e-Maildan, Mecca Masjid, Mihtar Mahal, Sat Manzil, Upli Bur, Nava Gumbaz, Pani Mahal, Parshwanath Temple, Moti Gumbaz, Mahalakshmi temple etc., 15 hours

Chapter 3	Bagalkote: Aihole, Kudala Sangama, Badami, Pattadakal, etc., 10 hours
Chapter 4	Banashankari, Mahakoota, Shivayogi Mandira, Ilkal, Almatti, etc., 10 hours
	Test and Assignments: 1) Make a presentation on heritage building and temples of Bangshankari, Aihole and Pattadakallu. 2) Make a presentation on heritage building and places of worship in these regions.
(d)	Gulbarga (Kalburgi) region- tourist attractions in
Chapter 1	Bidar- Bidar Fort, Takhtmahal, Tarkas Mahal, Gagan Mahal, Rangeen Mahal, Solah Khamb mosque, Madarasa Mohammed Gawan, Tomb of Quasim, Barid-II Bahamani Tomb, Chaukhandi, Nanak Jhara Gurudwara, Bidariware, Basava Kalyana. 12 hours
Chapter 2	Bellary- Hampi, Virupaksha Temple, Vittala Temple, Stone Chariot, Krishna temple, Hazara Tama Temple, Achyutaraya temple, Lotus Mahal, Queen's Bath, Stepped tank, Mahanavami Dibba, Hemakuta hills, Kadalekalu and Sasivekalu Ganesha, Lakshmi Narasimha, Elephant stable, 15 hours
Chapter 3	Badami - Cave temples, Forts, Bhaunatha temple, Pattadakal - Chalukyas group of temples, Mallikarjuna temple, Jambulinga & Galagantharchae, Classical dance Festival Aihole - Ladhkhan Temple, Durga temple, archaeological museum, Meguthi temple, Kontigudi & Hucchapaya group of temples. 6 hours
Chapter 4	Gulbarga - Gulbarga Fort, Jamia Masjid, Tomb of Firoz Shah Bahamani, Shah Bazaar mosque, Khwaja Bande Nawaaz Darga, Chor Gumbaz, Sath Gumbaz, Sharana Basaveshwara Temple, Budhavihar, Gulbarga paintings 12 hours
	Test and Assignments: 1) Make a presentation on Islamic Art and Architecture, Gulbarga, 2) Make a presentation about Sharana Basaveshwara temple and Gulbarga paintings
(e)	Tourism Products of Coastal Karnataka Total 45 hours
Chapter 1	Costal Karnataka region Tourism attractions in Uttara Kannada district- Karwar, Gokarna, Idagunji, Murudeshwara, Banavasi, Sirsi, Sondha, Yana. 15 hours
Chapter 2	Cultural tourism attractions- Suggi Kunita - Bhootharadane, Kambala, Koli-Katta and Yakshagana 10 hours

Chapter 3	Tourism Attractions in Udupi District- Udupi, Kollur, St. Mary's Island, Karkala. 10 hours
Chapter 4	Tourism Attractions in Dakshina Kannada District- Mangalore, Dharmasthala, Moodabidiri, KukkeSubramanya and Important beaches in the above region 10 hours
	Test and Assignments: 1) Make a presentation on important beaches of Karnataka 2) Make a presentation about Temples in Udupi and Kollur

Unit 7 (Applicable only to State Tour Guide syllabus)	Tourism Resources of Karnataka Total 45 hours																								
Chapter 1	<p>Background of Karnataka</p> <ul style="list-style-type: none"> History of India and Karnataka, population, demographic study, natural resources and climatic conditions Karnataka's physical background Religions of India: Hindu, Islam, Christian, Sikh, Buddhist, Jain, Zoroastrian Introduction to archaeology, its historical developments, ruins sites in Karnataka Study of archaeological sites in Karnataka: Brahmagiri, Chandravalli, Kanaganahalli, Maski, Talkad, T. Narsipura, Banavasi, Sannati Geography of the state and study of the Western Ghats Important and famous national parks, wildlife sanctuaries, bird sanctuaries, tiger reserves, hill stations, rivers, lakes, waterfall, flora and fauna of Karnataka 																								
Chapter 2	<p>Karnataka Tourism: The study of tourism in Karnataka should be done under the clusters as follows. Within each cluster, the history and physical background and tourism important destinations and structures under each district should be studied</p> <table border="1"> <thead> <tr> <th>No.</th> <th>Tourism Cluster</th> <th>Focus Tourism Destinations</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Urban Tourism</td> <td>Mysore, Coorg, Belur-Halebeedu, Srirangapatna, Gulbarga</td> </tr> <tr> <td>2</td> <td>Heritage Tourism</td> <td>Hampi, Badami, Aihole, Pattadakal, Bijapur, Gulbarga, Bidar</td> </tr> <tr> <td>3</td> <td>Nature Tourism- Western Ghats</td> <td>Shimoga, Uttar Kannada, Chickmagalur, Hassan, Kodagu</td> </tr> <tr> <td>4</td> <td>Wildlife Tourism</td> <td>Nagarhole, Bandipur, BRT, Kavery, Bannerghatta</td> </tr> <tr> <td>5</td> <td>Wellness Tourism</td> <td>Mysore</td> </tr> <tr> <td>6</td> <td>Religious Tourism</td> <td>Mookambika, Udupi, Dharmasthala, Karkalla, Muradeshwar, Gokarna, Shravanabelagola, Gulbarga, Bijapur, Bidar, Ramnagar (Sufi)</td> </tr> <tr> <td>7</td> <td>Coastal Tourism</td> <td>Mangalore, Udupi, Kundapur, Muradeshwar, Karwar and Gokarna</td> </tr> </tbody> </table>	No.	Tourism Cluster	Focus Tourism Destinations	1	Urban Tourism	Mysore, Coorg, Belur-Halebeedu, Srirangapatna, Gulbarga	2	Heritage Tourism	Hampi, Badami, Aihole, Pattadakal, Bijapur, Gulbarga, Bidar	3	Nature Tourism- Western Ghats	Shimoga, Uttar Kannada, Chickmagalur, Hassan, Kodagu	4	Wildlife Tourism	Nagarhole, Bandipur, BRT, Kavery, Bannerghatta	5	Wellness Tourism	Mysore	6	Religious Tourism	Mookambika, Udupi, Dharmasthala, Karkalla, Muradeshwar, Gokarna, Shravanabelagola, Gulbarga, Bijapur, Bidar, Ramnagar (Sufi)	7	Coastal Tourism	Mangalore, Udupi, Kundapur, Muradeshwar, Karwar and Gokarna
No.	Tourism Cluster	Focus Tourism Destinations																							
1	Urban Tourism	Mysore, Coorg, Belur-Halebeedu, Srirangapatna, Gulbarga																							
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7	Coastal Tourism	Mangalore, Udupi, Kundapur, Muradeshwar, Karwar and Gokarna																							

Chapter 3	Types of Tourism Resources in Karnataka <ul style="list-style-type: none"> • Religious Tourism Resources: Religious shrines/centres, religious fairs and festivals etc. • Cultural Tourism Resources: Major tribes, fair and festivals, dance and music (Suggi Kunitha, Bhootharadane, Kambala, Koli-Katta, Yakshagana), handicraft and handloom, sculptural heritage, cuisines, yoga and meditation centres, pilgrim tourism etc. • Tribal Tourism Resources: Major tribes, arts and crafts, fair and festivals, customs and rituals, dance and music, fair and festivals of the tribes • Historical Tourism Resources: Monuments, museums and galleries, historical sites, art and architecture (temple architecture) of Karnataka - Hoysala, Vijayanagara, Princely State of Mysore and Indo Islamic art and architecture.
Chapter 4	Tourism trend and festivals of Karnataka <ul style="list-style-type: none"> • Trend and prospects of ecotourism, agri-tourism, adventure tourism, cruise tourism, marine/coastal tourism • Trend and prospects of different types of adventure sports (mountaineering, trekking, kayaking, river rafting, boat based fishing, paragliding, parasailing, bungee jumping and entertainment parks) in Karnataka and their tourism significance • Popular tourist festivals (Mysuru Dasara, Karavali Utsav, Hampi Utsav, Huttari, Melkote Vairmudiutsav- Jalapadotsav, Talkad Utsav, KumbaMela, MadikeriDasara, Maha Mastabhishekha,) organized for the promotion of tourism in the states of Karnataka

Schedule B
(See rule 20(2))
Syllabus for Tourist Mitra

I. Course Structure

Unit No.	Subject	Duration
1	Training on Tourism sector	30 Hrs.
2	Basic Training Programme	30 Hrs.
3	Fire fighting training programme	30 Hrs.
4	Disaster control basic rescue training	30 Hrs.
5	Communication training	30 Hrs.
6	Practical training attached to police/ forest / tourism office	2 weeks
	Grand Total	150 Hrs.

II. Detailed syllabus

Unit 1: Training on tourism sector 30 hours

- a. Overview of the tourist destination in Karnataka
- b. Art, Culture, Cuisine and tradition of Karnataka
- c. Heritage and pilgrim tourism in Karnataka
- d. Tourism industry overview, travel industry terminology, industry trends, industry networking and relationships
- e. Impacts of tourism on ecology and environment
- f. Tourism Infrastructure - forms and significance
- g. Overview of National and International organizations for Tourism promotion

Unit 2: Basic Training Programme 30 hours

- Basic manners, etiquette towards ladies, children and tourists on the whole
- Drill without arms
- Crowd control-field craft patrolling
- General instructions on FIR
- Keeping contact with the police station and dealing with them
- Introduction to Karnataka Police Act and other related legislations
- Introduction to key provisions of Indian Penal Code and Criminal Procedure Code
- Knowledge of booking air/rail/bus tickets

Unit 3: First aid and fire fighting training programme 30 hours

- Introduction to first aid
- Wounds, external and internal haemorrhages, signs and symptoms and its treatment
- Artificial respiration
- Snake bite, poisons and their treatments
- Dressing and bandage and its applications on human body
- Treatment of fracture, Sprains, strains and dislocation
- Shock and its treatment
- Burns and scalds and its treatment
- Emergency methods of handling and caring casualties
- Visit to any Government hospital
- Theory combustion, mode of fire spread, principles of fire extinction, classification of fire
- First aid fire fighting equipment's
- Fire extinguishers, water type
- House fire party, stirrup pump-use, care and maintenance
- Incendiary bombs, effects and precautionary measures
- Entry into smoke room, suffocation and its management
- Electrical and Gas, rural, forest fires
- Visit to forest area

Unit 4: Disaster control basic rescue training 30 hours

- Organisation and functions of rescue party
- Survey and stages of rescue
- Ropes, cordage, care and maintenance
- Rock climbing, swimming and other adventure based activities
- Ladder drill
- Rescue from high rise-building
- Emergency methods of rescue
- Group discussion/feed back

Unit 5: Communication training 30 hours

- English speaking
- Introduction to foreign language
- Introduction to wireless and communication
- Battery maintenance/charging
- Radio theory (receiving and sending messages on wireless)
- Map reading and reconnaissance

By order and in the name of the Governor of
Karnataka,

H.K. RAVIMURTHY
Additional Secretary to Government,
Tourism Department